

# Terms of Use

Last updated: May 21, 2026

Rules for using Memory Vault web and iOS.

This policy document is a practical product draft for the Memory Vault web and iOS app. It should be reviewed and adapted by the app owner or legal counsel before public release, especially if the operator, jurisdiction, analytics, support process, or third-party service list changes.

## Agreement

These Terms of Use govern access to Memory Vault on the web and in the related iOS app. By using the app, you agree to these terms. If you do not agree, do not use the app.

iOS app note: the iOS app is intended to use the same Memory Vault account, Cloudflare Worker API, D1 database, privacy model, sharing model, and magic-link authentication as the web app. Unless an iOS-only item is explicitly stated, the same policy applies to both web and iOS use.

## The service

Memory Vault provides tools for saving and organizing personal memories, applying labels and people tags, viewing timelines and maps, creating connections, sharing selected public memories, importing shared memories, reviewing suggested edits, and generating AI-assisted narratives.

The service is provided as-is and may change over time. Features may be modified, paused, or removed as needed for reliability, security, compliance, or product development.

## Accounts and access

- You are responsible for keeping control of the email account used for magic-link sign-in.
- Do not share sign-in links or session access with unauthorized people.
- You are responsible for preserving your encryption passphrase. The operator may not be able to recover encrypted memories if you lose it.
- You must provide accurate information when information is required for account, support, or safety purposes.

## User content and ownership

You retain ownership of memories and other content you create. You grant the operator a limited permission to process, store, transmit, display, and back up that content only as needed to provide, secure, maintain, and improve the app and to comply with law.

You are responsible for the legality, accuracy, sensitivity, and consequences of content you enter or share. Do not enter content you do not have the right to store or share.

## Sharing and collaboration

Sharing is intended to be consent-based and limited to memories you choose to make public and share with accepted connections. A person who receives a shared memory may suggest edits or import a private copy depending on available features.

Do not use sharing features to harass, impersonate, expose private information, or pressure someone into revealing personal memories.

## **AI-assisted narratives**

AI narrative features are optional drafting tools. They may summarize, rephrase, or organize selected memories but can produce mistakes, omissions, or interpretations you disagree with. Review AI output before relying on it or sharing it.

You are responsible for choosing what memory content to include in AI requests.

## **Fees and app-store terms**

If paid features, subscriptions, or in-app purchases are added, the purchase terms displayed in the relevant store or checkout flow will apply. For iOS purchases, Apple Media Services terms and App Store rules may also apply.

Do not attempt to bypass payment, usage limits, account controls, or security mechanisms.

## **Availability, backups, and data loss**

The app may be interrupted by maintenance, hosting outages, database issues, network problems, third-party service failures, or bugs. Users should export or back up important memories periodically.

Encrypted content may be unrecoverable if the passphrase is lost, if the encrypted payload is corrupted, or if an implementation error prevents decryption.

## **Termination and suspension**

Access may be limited, suspended, or terminated if an account appears to violate these terms, create security risk, abuse the service, violate law, or interfere with other users.

## **Disclaimers and limitation of liability**

To the fullest extent permitted by law, the app is provided without warranties of uninterrupted availability, perfect accuracy, fitness for a particular purpose, or error-free operation.

The operator is not responsible for indirect, incidental, consequential, special, or punitive damages, or for lost data, lost profits, emotional distress, or business interruption, except where such limits are not allowed by law.

## **Contact**

Questions about these terms should be sent through the support contact listed on the app website or App Store listing.